

116 Buckskin Trace
Alabaster, AL 35007

office: 205.791. [redacted]
home: 205.663. [redacted]
email: mikehii@ [redacted]

April 9, 2002

Maria/Repair
Bird-X
300 North Elizabeth St.
Chicago, IL 60607

Subject: Repair Transonic IXL

Dear Maria,

Our lake house was plagued with squirrels for years. The wood siding was riddled with holes. We patch one and the darn squirrels chew another hole nearby. One weekend we say daylight through one of the bedroom walls where the critters had chewed completely through the wall. We tried Ben Gay, chicken wire, traps, etc. nothing worked.

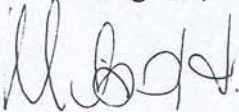
Then we received an advertisement for the Bird-X IXL . . .

No more squirrels!!

We have two units in the attic of our lake house. Unfortunately, one (enclosed) has given up its "chirp" and is in need of repair.

Also, send info for ordering two more IXL units. Our boathouse is full of flying squirrels.

Warm Regards,



Mike H