

August 17, 2001

Bird-X, Inc.  
300 N. Elizabeth Street  
Chicago, Illinois 60607

Dear Bird-X:

Please accept my gratitude for solving the problem of noise and diseased filled droppings we have had for the past five years from pigeons.

My brother-in-law found your web site on the internet for us. Immediately I contacted your company where I was greeted by a courteous and informative employee.

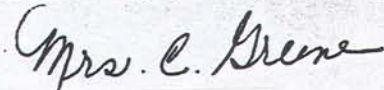
He recommended the products necessary, which were plastic spikes, spike adhesive and repellent. Upon arrival of the materials we had them installed and like magic the problem disappeared.

Now my husband can finally get a full night's sleep because he is not disturbed at the crack of dawn by the cooing of pigeons.

Also, I must mention the plastic spikes do not subtract from the beauty of our home.

Again, thank you for the safe and effective products.

Sincerely yours,



Mrs. C.