

Sent: Tuesday, July 13, 2004 12:30 PM
To: Mona Zemsky
Subject: Bird Xpeller Pro

Dear Mona, It was indeed a pleasure speaking with you the other day. As I noted your product is absolutely amazing and effectively eliminated the "Bird Problem" I was fighting. It has made my pool and backyard habitable again!! As I mentioned, the Xpeller Pro fell into the pool. I opened it up and let it dry out ,but it will not work. Please advise the price of a new unit ASAP as I really enjoy using my pool and I think the "Birds" have figured out that there is no longer a threat, as the amount of waste is increasing daily. HELP Again, Thank You Gary K Wayside NJ