

**Sent:** Sunday, May 11, 2003 2:33 PM

**To:** sales@bird-x.com

**Subject:** help

Congratulations of two wonderful products, your reflective tape and BirdXpeller pro. I am now 99.9% free of seagulls. Now I want to start the battle on crows (blackbirds) but have lost my instructions for my BirdXpeller and how to set the noise to repel the crows. HELP. No need in mailing the book, just email the settings.

Thanks,

Bill Si

PS. Suggestion: With 15lb. fishing line stretched over back yard, 3 or 4 pieces of 24" of your tape affixed, in four places really make back yard seagull free.